



Trailer Rental Agreement Terms & Conditions

General

The Hirer must provide as identity a Valid Driving License , Valid Insurance Certificate for the tow vehicle and a Utility Bill, with the same address. The Hirer agrees to these documents being photocopied and retained by SDUKL LTD until the trailer is returned.

It is the Hirer's responsibility to ensure that your vehicle insurance is valid for towing the trailer. The trailer must only be towed by a specified vehicle driven by person/s covered by that insurance policy.

Upon collection of the trailer, full payment for the hire charges must be paid unless otherwise agreed and documented.

It is the hirer's responsibility to put a number plate which matches in full that of the vehicle that is towing the trailer, which the Hirer must ensure is displayed on the trailer at all times.

If a spare wheel is supplied, and the Hirer is responsible for the replacement costs to any tyres damaged during the hire period.

Security devices are supplied, and this with the hitch lock **MUST ALWAYS** be used when the trailer is left unattended. The hirer will also take adequate and proper measures to protect the trailer from theft, damage and other risks during the hire period.

The tow vehicle will need to be fitted with a towing bracket, 50mm ball, and a 13-pin / 7pin 12-volt universal wiring.

The Hirer shall ensure that the trailer will not be used: for hire, for any illegal purposes, outside England, Wales or Scotland; otherwise, without prior consent, will not lend, sell or otherwise part with the trailer from their control.

The trailer is the property of SDUK LTD and the Hirer at no time has right, title or interest in the hired trailer except that it is hired to the Hirer.

The Hirer acknowledges and agrees that all trailers supplied under this Agreement may be fitted with GPS tracking devices for security, location monitoring, and asset management purposes, and consents to the collection and use of such tracking data by the Owner in accordance with applicable data protection laws.

In the event that the trailer is lost, stolen or damaged beyond repair by signing the Hire Agreement Form, the Hirer agrees to reimburse SDUKL LTD the value of the trailer and security device as detailed on the Hire Agreement Form.

All risks as stipulated in the terms and conditions of hire pass to the Hirer on the signing of the hire agreement and when the trailer leaves the physical possession and control of SDUKL LTD.

The Hirer shall completely indemnify SDUKL LTD in respect of all claims by any person for injury to person or property caused by or in connection with, or arising out of the use of the trailer.

The owner (SDUKL LTD) shall not be liable for any injuries caused to the Hirer, their agents or any third parties arising out of the use of the trailer during the hire period. The owner (SDUKL LTD) shall not be liable for any consequential losses arising out of the use of the trailer.

SDUKL LTD cannot be held liable if the hire of a trailer cannot commence as arranged if this is as a result of events or circumstances taking place that SDUKL LTD could not have foreseen or had any control over or was beyond their physical control. In these rare circumstances SDUKL LTD will endeavour to offer a replacement trailer, if one is available or work with a client to overcome the problem. In all events SDUKL LTD cannot be held liable for any financial losses or consequential financial losses or otherwise that may be resultant from this event.

SDUKL LTD will offer the option of a refund and other considerations subject to our discretion. In all instances SDUKL LTD will notify clients in advance if they are aware of any problem arising that could affect the hire in advance if this can be foreseen to avoid any unnecessary inconvenience to the hirer. It is stressed that such occurrences are very rare and we normally have the resilience within the hire fleet to cater for unforeseen events.

SDUKL LTD reserve the right to retain any deposit paid (or deduct from a credit card used to make a booking) by a hirer for the reservation of a trailer in the event of the hirer being unable to commence the hire or advising us that they wish to cancel the reservation. Four clear working days must be notified to SDUKL LTD for any cancellation in writing for a full refund to be made. This will be made to cover administration costs incurred and the loss of hire. In the event of the trailer not being able to be re-hired then we reserve the right to retain the full deposit. If the trailer is re-hired then only a relative proportion of the deposit will be retained and a balance will be refunded.

The Hirer is liable if the trailer is stolen, damaged or involved in an accident during the period of hire, whilst the trailer is both attached and detached from any vehicle. Any animal/items carried or stored in the trailer are entirely the Hirer's responsibility, as are any accidents arising from the use of the trailer or any injury sustained to the Hirer or any other third party.

The Hirer agrees to pay SDUK LTD in full the value of the trailer should it be stolen/lost/destroyed/confiscated/impounded. This amount shall become payable at the end of the hire period. SDUK LTD reserves the rights to charge the full weekly hire rate to the Hirer until such monies are paid in full.

The Hirer agrees to pay SDUK LTD the full costs of any repairs or replacement parts of the trailer should the trailer be damaged or have parts stolen from it during the period of hire. These repairs/parts shall be undertaken/supplied by an authorized Trailer agent and charged accordingly.

The Hirer shall inform SDUK LTD if the equipment is in need of repair or adjustment, and shall not authorize any person to carry out any repairs or adjustments without prior consent from SDUK LTD.

The trailer is used at the Hirer's own risk, and the manufacturer's stated tolerances must not be exceeded.

The Hirer must inspect the trailer and sign to agree its condition. The trailer must be returned in the same clean condition in which it is received. A surcharge of £10 will be made if the trailer is not clean both internally and externally on its return.

Monthly, Seasonal hirers must ensure that the trailer is washed both internally and externally, in particular the side and roof panels at regular intervals to prevent staining to the trailer by exposure to the elements that can result in permanent marking/damage of the trailer. Please only use water and an approved washing agent when doing this as some chemicals/disinfectants can stain and damage both the internal and external parts of the trailer. SDUK LTD also advise that washing a trailer is undertaken with the correct equipment and that hirers take their own and others safety into consideration before performing any cleaning process.

Please call SDUK LTD if you need to return the trailer later than the agreed time. A surcharge may be levied as this does inconvenience other users.

The Hirer also agrees that in the event of the trailer not being returned to SDUK LTD at the end of the hire period that copies of the documentation supplied to SDUK LTD for identification purposes can be passed to the Police and to our recovery agents to assist in their investigations and recovery of the trailer.

Any trailer not returned at the end of the hire period will be reported to the police as stolen.

The Hirer also agrees to pay solicitors fee's and court costs involved on behalf of SDUK LTD in their having to take any legal action to recover either the trailer, the value of the trailer or repair costs through the Hirer not complying with the terms and conditions of hire.

Hirers agree to accept that SDUK LTD reserve the right to at any time request the return of the trailer at any period during the hire agreement if SDUK LTD believe that the terms and conditions of hire have been broken, the trailer is being used against the use designed for, as the results of any complaints from the police, members of the public or any other party or if the trailer is being exposed to any unnecessary risk. In this event SDUK LTD reserve the right to only return any proportion of hire fee paid that is still to run pro rata minus any costs incurred by SDUK LTD in securing the return of the trailer after the verbal and written request has been made.

SDUK LTD reserve the right to refuse the hire of any trailer to any persons/companies without providing any reasons whatsoever.

No hires will be allowed to commence without SDUK LTD deemed that a satisfactory period has elapsed prior to the booking of the trailers that allows SDUK LTD to undertake the necessary security checks/procedures on the hirer.

SDUK LTD would like to point out to clients that many of the above conditions would only be invoked under what is termed as the minority of cases because at all times we would seek to work with a hirer to resolve any issues arising but as a result of rare instances where the hire service we provide is abused we have to protect our interests and liabilities and the ability to provide the hire service to existing and future clients.

Cancellation

In the unfortunate case you have to cancel your hire the following conditions will apply.

- The customer must inform SDUK LTD in writing of all cancellations immediately.
- cancellation with 7 days notice will incur nil charge.
- cancellation with 5 days notice will incur 5% charge of the invoice total costs.
- cancellation with 72 hours or less will incur the full quoted costs by SDUK LTD.

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